



# NUIX ADVANTAGE ESSENTIALS

Our Nuix Advantage Essentials package has been tailor made for our Nuix Investigate and Nuix Workstation customers and offers strategic support, expert advice and services designed to keep up with your growing needs.

Nuix Advantage customers are matched with industry experts at Nuix, dedicated to improving your workflows and maximizing productivity. By choosing Nuix Advantage, you gain exclusive insights and advice from the very team that creates the software, including a dedicated Customer Success Manager (CSM), access to Solution Consultants, and Nuix Certified Training courses. Our team are here to help you maximize your Nuix investment.

Contact us to find out more: [www.nuix.com/contact-us](http://www.nuix.com/contact-us)

# OPTIMIZE OUTCOMES WITH DEDICATED EXPERTISE

We understand that improving productivity and optimizing performance is critical to your success. Our dedicated team ensures you unlock the full potential of the technology and your team by providing expert guidance, Nuix Certified Training, technical services, exclusive Advantage phone support, and access to solution consultants and architects.

Equip your team with the latest skills and knowledge to thrive; with Nuix Advantage, Nuix certified and trained members can gain comprehensive access to our on-demand academy training content. Our Nuix Advantage Essentials package also includes dedicated virtual meetings with your CSM every six months, an annual health check to optimize your Nuix investment, Nuix Professional Service hours for case migrations, project scoping, planning, implementation and testing, and upgrade support for all Nuix Workstation and Investigate software upgrades.

NUIX ADVANTAGE ESSENTIALS – WHAT’S INCLUDED		
Nuix Advantage Engagement Schedule	Pro-Serv Hours	Essentials
Dedicated virtual meetings with your assigned Nuix Customer Success Manager (CSM)	✘	2 per annum
Nuix Advantage Essentials Health Check	✘	1 per annum
Free access for Nuix trained and certified customers to associated Academy LMS training content	✘	✓
Up to 2-days virtual support for all Nuix Workstation and Nuix Investigate software upgrades	✘	✓
Additional Nuix Advantage Value		
Discounted hourly rate for Nuix Advantage Professional Service hours	✘	15% Discount
Additional Professional Service hours - Technical Services, Nuix Certified Training, Nuix Advantage Phone Support	✘	6 Hours
Access to additional Nuix consulting resources as required - Solution Consultants & Architects	✘	✓
Use available Nuix Professional Service hours for additional Nuix instructor-led training courses	✓	✓
Use available Nuix Professional Service hours for Case Migrations to Nuix Workstation and Nuix Investigate	✓	✓
Use available Nuix Professional Service hours for additional Customer Success meetings, as required	✓	✓

[Access Nuix Advantage Essentials Scope of Service Online >](#)



Nuix ([www.nuix.com](http://www.nuix.com), ASX:NXL) is a leading provider of investigative analytics and intelligence software, that empowers our customers to be a force for good by finding truth in the digital world. We help customers collect, process and review massive amounts of structured and unstructured data, making it searchable and usable at scale and speed, and with forensic accuracy.

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